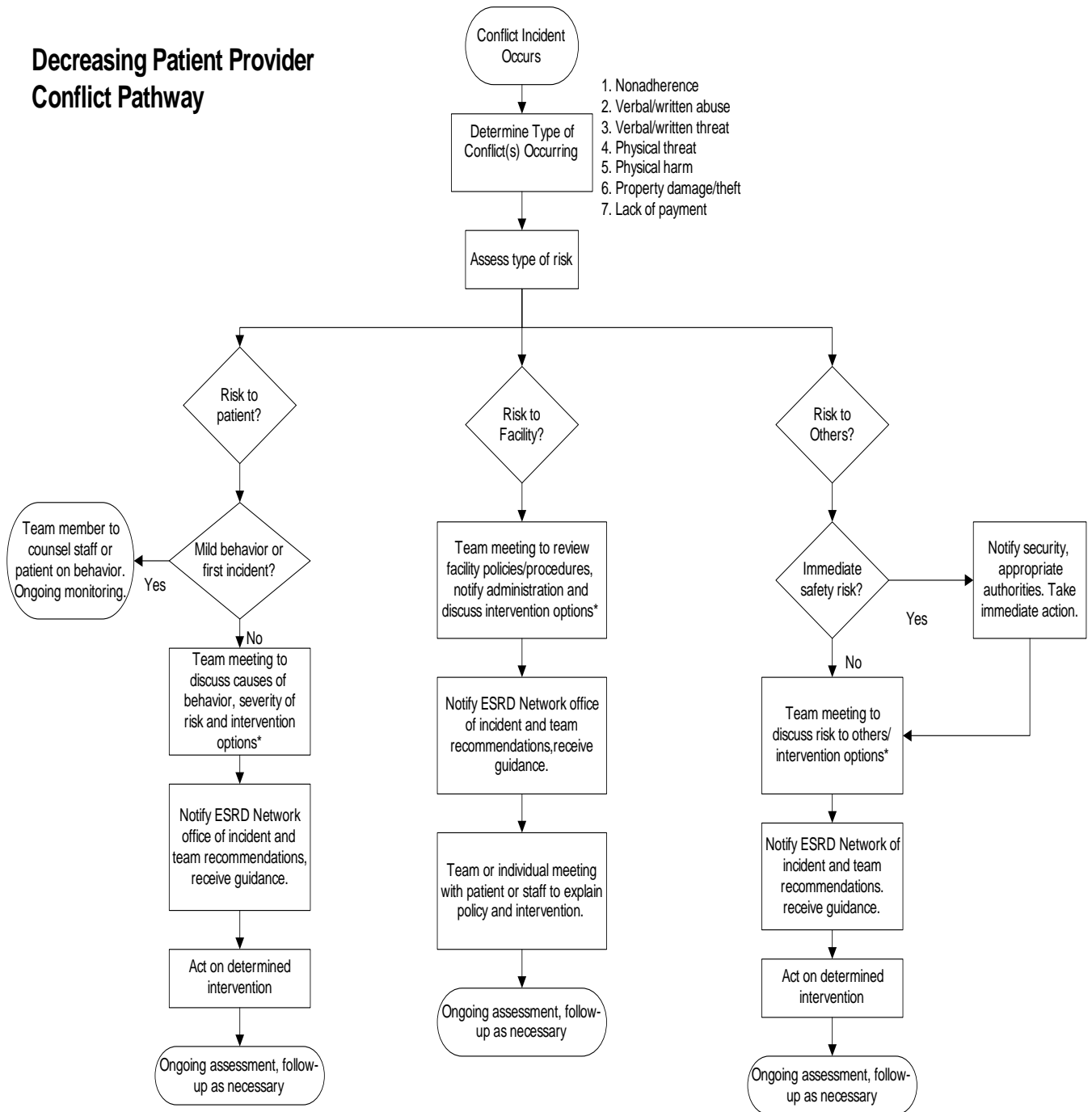


DPC Conflict Pathway



Decreasing Patient Provider Conflict Pathway



* Intervention options: Rule out any metabolic causes for behavior, then consider patient/staff counseling, patient/staff education, patient/family meetings including review of care plan, review of policies/procedures, ethics committee review, patient psychiatric evaluation referral and treatment, patient behavior contract, patient dismissal/discharge or staff suspension or termination only if all other interventions have failed or there is an immediate safety risk or harmful environment (no patient dismissal if the risk of the behavior does not affect others and is only a risk to the patient).